ServiceNow Developer Lead Workspace Delivery (WSD) Remote

Description
Lume Consulting Group, a Sacramento-based IT consulting company, is seeking a skilled **ServiceNow Developer Workspace Delivery (WSD)** for a project with one of our California State clients.

Qualifications
MANDATORY QUALIFICATION

1. *Minimum four (4) years with ServiceNow Platform Administration*
2. *Minimum (4) years with implementation of ServiceNow Platform*
3. *Minimum (4) years experience with design of ServiceNow Platform*
4. *Minimum four (4) years' with ServiceNow Customer Service Management CSM)*
5. *Expert-level understanding of all ServiceNow Modules*
6. *Minimum five (5) years' experience CMDB Design and implementation*
7. *Minimum five (5) years' experience with CMDB Governance.*
8. *Minimum five (5) years' experience Managing and updating* **CMDB**
9. *ServiceNow Information Technology Service Management* **(ITSM)**
10. *Minimum (5) years with Design, development, administration and support of ServiceNow ITSM.*
11. *Minimum (4) years' experience with creating ServiceNow Catalog items with workflows, automation and approvals.*
12. *Minimum (4) years' experience with Developing and administering ServiceNow Change Management*
13. *Minimum (4) years' experience with Developing and administering*
14. *Minimum (4) years' experience with Developing and administering*
15. *Minimum (4) years' experience with Developing and administering Incident Management*
16. *Minimum (4) years' experience with Employee Center and Search optimization*
17. *Minimum (4) years' experience with deploying Service Level Agreements (SLAs) for Requests, Incidents, and Cases*
18. ***ServiceNow Workspace Delivery (WSD)***
19. *Minimum Four (4) years' experience Space mapping and space management*
20. *Minimum Four (4) years' experience with administering Workspace Reservation management module, calendar synchronization*
21. *Minimum Four (4) years' experience Workplace indoor mapping*
22. ***ServiceNow Certified System Administrator (CSA), ServiceNow Certified Application Developer (CAD), Certified Implementation Specialist (CIS), Information Technology Infrastructure Library (ITIL).***
23. ***IT Process Improvement***
24. *Minimum of four (4) years' experience with automating legacy IT processes into ServiceNow*

DESIRABLE QUALIFICATION

Hiring organization
Lume Consulting Group

Employment Type
Full-time, Contractor

Beginning of employment
Immediately Jan 25

Duration of employment
2 year

Industry
Government Consulting

Job Location
Sacramento
Remote work from: USA

Date posted

Valid True
05.01.2025

1. A minimum (4) years experience with ITIL (Information Technology Infrastructure Library) process and concepts.

2. A Minimum of (4) years expert-level experience in ServiceNow Integration with third-party systems

such as LDAP, Active Directory, SAP, Salesforce using REST, SOAP, or MID Server.

3. A minimum of (4) years' experience with communication skills to effectively collaborate with cross-functional teams, gather requirements, and provide technical guidance and support.

4. A minimum of four (4) years' experience in infrastructure technology implementations.

5. A minimum four (4) years' with Microsoft Active Directory Administration experience.

6. A minimum four (4) years experience administering SerivceNow Platform for Government, State, Federal or global entities with staffing above

10,000 employees.